

PRIVACY STATEMENT

This website is operated by Blueridge Telecom Systems, LLC, trading as Optic Communications of 4380 Boulder Highway, Las Vegas, Nevada, 89121, USA (“Optic” or “we” or “our”). We are committed to ensuring that we protect your information according to the latest applicable standards for data protection. This Privacy Statement explains how we may use the information we collect about you, how you can instruct us, if you prefer, to limit the use of that information and procedures we have in place to safeguard your privacy. Each time you use this website you will be bound by the then current Privacy Statement and you should review this each time you use the site.

1. Acceptance of Privacy Statement

By using this website, you signify acceptance of this Privacy Statement. If you do not agree with or you are not comfortable with any aspect of the Statement, your only remedy is to discontinue use of the website. We reserve the right to modify this Privacy Statement at any time. Your continued use of any portion of the website following notification or posting of such changes will constitute your acceptance of those changes.

2. Information collected and uses

2.1. *Services and further details*

We shall retain any details you disclose to us, so we can provide the services requested to you.

We, or our agents, may use your information to communicate with you about any services we provide, to inform you about new services and changes to our services and our website, to request further information from you (e.g. for research and marketing purposes).

From time to time we would like to send to you by email, telephone and post information relating to our existing, improved or new products/services. Please email us at info@optictelecom.ie if you do not or no longer want us to send such information to you.

2.2. *Information collected from helpdesk queries*

Any information that is contained within a helpdesk query shall be retained by us for the purposes of recording difficulties with the use of the service. and providing an enhanced service to our customers in the future. The information you give us may be provided to third parties to enable us to deal with such queries.

2.3. *Web Usage information*

Certain information in relation to web usage is revealed via our Internet service provider who records some of the following data. The information we receive depends upon what you do when visiting our site.

- The logical address of the server you are using.
- The top-level domain name from which you access the Internet (for example, .ie .gov, .com, .edu, .org, etc).
- The type of browser you are using.
- The date and time you access our site.
- The pages you have accessed and the documents downloaded.
- The previous Internet address from which you linked directly to our site.
- Some of the search criteria you are using.
- The Internet address to which you link directly from our site.

This information is used to allow us improve the information, our website and services we are supplying to our users, to find out how many people are visiting our sites and for statistical purposes. Some of the above information is used to create summary statistics which allow us to assess the number of visitors to the different sections of our site, discover what information is most and least used, inform us on future design and layout specifications, and help us make our site more user friendly.

2.4. Other use of information

We or our service providers may also use aggregate information and statistics for the purposes of monitoring website usage in order to help us develop the website and our services and may provide such aggregate information to third parties. The statistics will not include information that can be used to identify any individual.

2.5. Disclosures to third parties

We will transfer/disclose your information to third parties who will help us provide certain services to you. If there is a change (or prospective change) in our ownership or any of our assets, we may disclose certain information about you to the new owner (or its professional advisers). Your information may also be transferred outside the European Economic Area to our third party suppliers, associated companies, contractors and agents to process your data, to provide you with the services and other matters mentioned in this Privacy Statement.

3. How We Protect Your Information

We understand that you may wish your information to remain confidential and secure. We have put in place various security procedures to ensure the security of the information you have supplied. We have ensured that the servers upon which your information is stored is properly protected by the latest available firewall technologies. All information is maintained under 128bit encryption created and managed by Verisign. All of our employees and our service providers are governed by obligations of confidentiality, which they are required to sign on becoming employed by us or such service provider.

4. Updating or Accessing Your Details

You also have the right to request a copy of the information held by us about you. We may charge a fee for this, which will not exceed €6.35. You also have the right to access your data, have changed any inaccuracies in the details we hold about you, the right to object to the use of your data and the right to block any specific uses of your data, by means of a request in writing by email to info@optictelecom.ie or by post to Optic Communications, Regus House, Block 4, Harcourt Centre, Harcourt Road, Dublin 2, IRELAND.

5. How to contact us

We welcome your views about our website and our Privacy Statement. If you would like to contact us with any queries or comments, please send an email to info@optictelecom.ie or by post to Data Protection Compliance Officer, Regus House, Block 4, Harcourt Centre, Harcourt Road, Dublin 2, IRELAND.